



THE COMMONWEALTH OF MASSACHUSETTS  
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF  
TELECOMMUNICATIONS & ENERGY**

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December 5, 2005

Clear World Communications Corporation  
3601 South Harbor Boulevard  
Santa Ana, CA 92704  
Attn: James Mancuso, Esq., General Counsel

Re: Notice of Formal Hearing for Slamming Complaint  
Docket Number: 05-SL-12  
Telephone Number(s) at Issue: 508-485-4590

Dear Attorney Mancuso:

**MAGALY M. FERNANDEZ** has notified the Department of Telecommunications and Energy ("Department") that her telecommunications service provider was changed without authorization and has requested a formal hearing. Under M.G.L. c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

The hearing is scheduled for **MONDAY, DECEMBER 19, 2005 at 2:00 p.m.** and is to be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in Western Massachusetts Electric Company, D.T.E. 01-36/02-02 (2003) and Commonwealth Learning Center, D.T.E. 03-04-31 (2004), **CLEAR WORLD COMMUNICATIONS CORPORATION** is required to be represented by counsel at this hearing. The Department will consider all information and evidence provided by you and the consumer to reach a decision.

If you have any questions regarding this case, please contact Andrea Saia at 617.305.3612.

Sincerely,

\_\_\_\_\_  
/s/  
Mary L. Cottrell  
Department Secretary

cc: Magaly M. Fernandez